



TERMS OF SALE

SAS JOKAT
Camping Château de Fereyrolles
30430 St Privat de Champclos
Tél : 04 66 24 51 64
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Booking: any reservation of location or rental must be confirmed by writing and will become effective after the payment of a deposit of 50% of the total amount of the stay within 7 days (by transfer or credit card). The balance is due at the latest on the day of arrival.

Arrival and departure: the rentals are available from 3:00pm on the day of arrival and must be released before 10:00am the day of departure.

Camping pitches are available from 1:00pm on the day of arrival and must be vacated by 12:00pm on the day of departure

Failure to respect these times will result in the billing of an additional night. In case of late arrival or early departure, the entire booked period will be charged. Without news from you (phone message or email) when reception is closed on the day of your arrival, we will take the disposition of your rental or location, without refunding the deposit.

Rentals must be fully cleaned and stored before departure (empty garbage cans, clean inside and outside furniture and machinery). Failure to comply with this rule will result in billing on the deposit.

Conditions of admission: the day of your arrival, please present yourself at the reception, provided with your identity document. The balance of your stay must be paid upon arrival. Rules of procedure, a camping map and a bracelet will be given. For rentals, it is imperative to perform checks and report any problem within 24 hours at the reception. After this period, no claim will be taken into consideration.

Cancellation: any cancellation will require proof of a refund or postponement.

Deposit: a deposit of 200 € will be required (credit card guarantee) for any rental and will be returned within 48 hours after checking your accommodation. In case of degradation, this deposit can be charged by the campsite.

Insurance: It is up to the customer to ensure, the campsite declines all responsibility in case of theft, fire, bad weather ... and in case of incidents under the civil responsibility of others. The campsite releases all responsibilities in case of damage due to falling branches, natural disasters, bad weather, burglary, breakage of ice ... Caravans must be insured. As the campsite is located in a valley, the descent and / or the return of caravans are the responsibility of their owners, either by their own means or by the intervention of a third party, the campsite is not responsible.

Animals: dogs of categories 1 and 2 are prohibited in the campsite. Up to 2 pets are allowed per pitch or rental. Pet owners are responsible for the damage caused by them. Dogs and other animals must be kept on a leash also near the tent, caravan or mobile home and regularly brought outside the campsite to meet their natural needs. They can never be left alone or left alone at the campground, even when tied up or locked up in a car in the absence of people who are civilly responsible.

Visitors by day (without overnight stay): After having been authorized by the manager, visitors can be admitted to the campsite under the responsibility of the campers who receive them.

The customer can receive one or more visitors at the reception. The services and facilities of the campsite Camping Château de Fereyrolles are accessible to visitors. However, the use of this equipment is subject to a fee which is posted at the entrance of the campground and the reception desk. Visitors must compulsorily disclose their identity and register with the reception to pay the specific visitor fee of 6 € per adult and 3 € per child from 5 years, before accessing the campsite.

Visitors' cars are forbidden in the Château de Fereyrolles campsite (outdoor parking).

The wearing of the bracelet is an obligation.

Under the responsibility of the clients who receive them, visitors must find out about the said by-law and be aware of the safety tips and the evacuation plan that are posted at the entrance of the campsite and at the reception desk or have been given to the client.

Traffic and noise: the gates are closed from 10:00pm to 7:00am. Inside the campsite, vehicles must drive at a limited speed. Traffic is allowed from 7:00am to 10:00pm

Only the vehicles belonging to the campers staying in the campsite can be driven in the Château de Fereyrolles campsite. Parking must not obstruct traffic or prevent new arrivals. Only one vehicle is allowed per location. In case of late arrival, your vehicle must be parked in the car park at the entrance. It is forbidden to honk.

Guests are advised to avoid any noises that could disturb their neighbors. The sound devices must be adjusted accordingly. Closures of doors and chests should be as discreet as possible.

Games: no violent or awkward play can be organized near pitches. Children must always be under the supervision of their parents.

Complete rules: the full rules are posted at the reception and all camper is required to comply with the provisions of these rules. The Management reserves the right to exclude without notice or reimbursement persons who fail to comply with the rules of procedure.

The rules of procedure are considered read and approved when booking online or sending by email.